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[madruga-2658b95](#) (LinkedIn)

www.geeksquad.es (Other)

www.h2i.es (Other)

Top Skills

IT Management

Team Leadership

Business Intelligence

Manuel Madruga

IT Manager at Interserve

Madrid Area, Spain

Summary

Entrepreneur and Senior Manager, with extensive experience working in the Information Technology and Services industries, holding both technical and non-technical positions, including Operations, IT Management, Service & Customer Satisfaction, and Business Development. Comfortable in multinational/multicultural environments, remote and local. Strong entrepreneurship professional. Skilled in Negotiation, E-commerce, and Project Management.

Experience

Interserve

IT Manager

July 2014 - Present

Madrid Area, Spain

A highly motivated, results focused IT Manager, with a strong business and managerial background. A confident, creative and versatile leader, with excellent communication and presentation skills, with large experience and a proven track record of success in international companies, across a variety of markets, like Telco or Facilities Management. Exploiting technology to reach business objectives, and to support major business changes, aligning business and IT strategies, then translating these into delivered results. Management of complex projects, and leadership on a number of disciplines including business engagement and alignment of teams, development management, service management, risk, and security. Highly technical, multi-skilled person. Able to delegate responsibility, whilst retaining accountability for a decision made and its outcome.

EngrApp (Sancus Media. S.L)

Co-founder and CTO

November 2014 - Present

Madrid Area, Spain

Sancus Media is a start-up whose first commercial product is EngrApp. EngrApp is a Geolocation and Chat smartphone App for People and Groups.

H2 Informatica
Owner & IT Director
April 2002 - Present
IT Consulting & Services Co.

Geek Squad
COO
October 2007 - May 2009 (1 year 8 months)
Launching the Geek Squad Project for Spain...

Tele2 Communication Services España
IT Manager (external consultant) for Spain
2002 - 2007 (6 years)

24/7 Real Media
AdOp Mgr Spain
1999 - 2001 (3 years)

24/7 MEDIA EUROPE
Ad Operations Manager
1999 - 2001 (3 years)

Education

Universidad Complutense de Madrid
Licenciado, Ciencias Economicas y Empresariales

E.A.